



Straight Talk Product Guide: Your No Penalty CD

Use this easy-to-follow guide to get information on Ally Bank services, fees and policies. For additional details, go to the [Ally Bank Deposit Agreement](#) (PDF). Information is accurate as of 12/1/2017, and fees or services are subject to change.

The Basics

Interest-Bearing Accounts	YES	<ul style="list-style-type: none"> • Our rates are consistently among the most competitive in the country • All accounts earn interest and higher opening deposits may earn an even higher rate • Interest is compounded daily • Ally Ten Day Best Rate Guarantee – Fund a new CD within 10 days of opening your account and you'll get the best rate we offer for your term and balance tier if our rate goes up during that time. Also applies at renewal. View Today's Rates
Member FDIC	YES	Your deposits are insured by the Federal Deposit Insurance Corporation (FDIC) up to the maximum allowed by law.
Minimum Deposit	\$0	<ul style="list-style-type: none"> • No minimum deposit is required to open an account • Account will be closed if not funded within 60 days of being opened
Available for a Trust?	YES	This type of account can be opened for a revocable or irrevocable Trust, and requires a written Trust Agreement.
Available Term		11 months
No Penalty Withdrawals		You may withdraw all your money, including interest earned, without any penalties, any time after the first 6 days following the date you fund your account.
Funding Your Account		<p>You can fund your new account in a few different ways:</p> <ul style="list-style-type: none"> • Transfer money from an Ally Bank account or an account at another institution • Check (by mail or Ally eCheck DepositSM) • Wire transfer
Maturity Grace Period	10 Days	<p>During a 10 day grace period at maturity, you can do one of the following:</p> <ul style="list-style-type: none"> • Withdraw funds, including interest, without penalty • Add funds to your account • Take no action and we'll automatically renew the CD after the grace period ends <p>We'll send notifications about maturing CDs at least 20 days before renewal.</p>


Fees / Penalties

Monthly Maintenance, Account Supplies, Official/Cashier's Checks, Incoming Wires	\$0	
Outgoing Wires (domestic only)	\$20	Per wire
Expedited Delivery	\$15	Per delivery / per item
Account Research	\$25	Per hour

Featured Services

Ally eCheck Deposit SM	\$0	Fund new CDs by depositing a check remotely using Ally Online or Mobile Banking.
Mobile App	\$0	Access your account anywhere, anytime. You can check account balances, fund new CDs and more.

Questions? Contact Us

Phone 24/7 Live Customer Support	1-877-247-ALLY (2559) 011-1-757-247-2559 if you're outside the U.S. 1-800-971-6037 fraud hotline 1-877-320-2559 hearing impaired customers
Email	<ul style="list-style-type: none">• General questions: Visit ally.com, select Contact Us and complete the email form• Account-specific questions: If you need to sensitive account information, log in to online banking and choose the Profile and Communications menu , then Secure Messages
Chat	Visit ally.com and select Contact Us to Chat Online.
Mail	Send completed deposit slips and endorsed checks to: Ally Bank P.O. Box 13625 Philadelphia, PA 19101 Send general correspondence to: Ally Bank Customer Care P.O. Box 951 Horsham, PA 19044