Use this easy-to-follow guide to get information on Ally Bank services, fees and policies. For additional details, go to the Ally Bank Deposit Agreement (PDF). Information is accurate as of 12/1/2017, and fees or services are subject to change.

### The Basics

| Interest-Bearing Accounts | YES | • Our rates are consistently among the most competitive in the country  
|                           |     | • All accounts earn interest and higher opening deposits may earn an even higher rate  
|                           |     | • Interest is compounded daily  
|                           |     | • Ally Ten Day Best Rate Guarantee – Fund a new CD within 10 days of opening your account and you’ll get the best rate we offer for your term and balance tier if our rate goes up during that time. Also applies at renewal  
| Member FDIC               | YES | Your deposits are insured by the Federal Deposit Insurance Corporation (FDIC) up to the maximum allowed by law.  
| Minimum Deposit           | $0  | • No minimum deposit is required to open an account  
|                           |     | • Account will be closed if not funded within 60 days of being opened  
| Available for a Trust?    | YES | This type of account can be opened for a revocable or irrevocable Trust, and requires a written Trust Agreement.  
| Available Terms           |     | 2 and 4 years  
| Raise Your Rate Options   |     | You have the option to increase your rate once with our 2-year CD or twice with our 4-year CD if our rate for your term and balance tier goes up.  
| Funding Your Account      |     | You can fund your new account in a few different ways:  
|                           |     | • Transfer money from an Ally Bank account or an account at another institution  
|                           |     | • Check (by mail or Ally eCheck Deposit®)  
|                           |     | • Wire transfer  
| Maturity Grace Period     | 10 Days | During a 10 day grace period at maturity, you can do one of the following:  
|                           |     | • Withdraw funds, including interest, without penalty  
|                           |     | • Add funds to your account  
|                           |     | • Take no action and we’ll automatically renew the CD after the grace period ends  
|                           |     | We’ll send notifications about maturing CDs at least 20 days before renewal.  

### Fees / Penalties

| Monthly Maintenance, Account Supplies, Official/Cashier’s Checks, Incoming Wires | $0  
| Early Withdrawal Penalty | Varies | The penalty depends on your CD term:  
|                           |     | • 2-year CD – 60 days of interest  
|                           |     | • 4-year CD – 120 days of interest  
|                           |     | Partial withdrawals aren’t allowed.  
|                           |     | **Exception**  
|                           |     | We’ll waive the penalty if the depositor passes away or is judged legally incompetent.  
| Outgoing Wires (domestic only) | $20 Per wire  
| Expedited Delivery | $15 Per delivery / per item  
| Account Research | $25 Per hour  

View Today's Rates
### Featured Services

<table>
<thead>
<tr>
<th>Service</th>
<th>Cost</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Raise Your Rate Alerts</td>
<td>$0</td>
<td>Create personalized Raise Your Rate alerts and we’ll let you know when our rates go up.</td>
</tr>
<tr>
<td>Ally eCheck Deposit™</td>
<td>$0</td>
<td>Fund new CDs by depositing a check remotely using Ally Online or Mobile Banking.</td>
</tr>
<tr>
<td>Mobile App</td>
<td>$0</td>
<td>Access your account anywhere, anytime. You can check account balances, fund new CDs and more.</td>
</tr>
</tbody>
</table>

### Questions? Contact Us

<table>
<thead>
<tr>
<th>Service</th>
<th>Details</th>
</tr>
</thead>
</table>
| **Phone**               | 1-877-247-ALLY (2559)  
011-1-757-247-2559 if you’re outside the U.S.  
1-800-971-6037 fraud hotline  
1-877-320-2559 hearing impaired customers |
| **Email**               |  
- **General questions:** Visit ally.com, select Contact Us and complete the email form  
- **Account-specific questions:** If you need to sensitive account information, log in to online banking and choose the Profile and Communications menu, then Secure Messages |
| **Chat**                | Visit ally.com and select Contact Us to Chat Online.                                               |
| **Mail**                | Send completed deposit slips and endorsed checks to:  
Ally Bank  
P.O. Box 13625  
Philadelphia, PA 19101  
Send general correspondence to:  
Ally Bank Customer Care  
P.O. Box 951  
Horsham, PA 19044 |