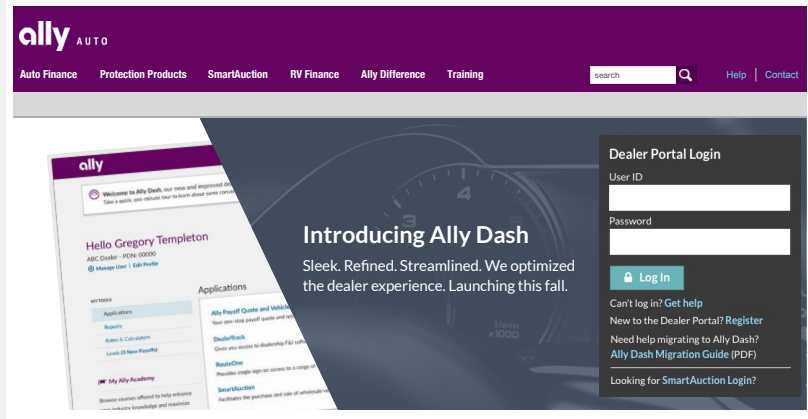


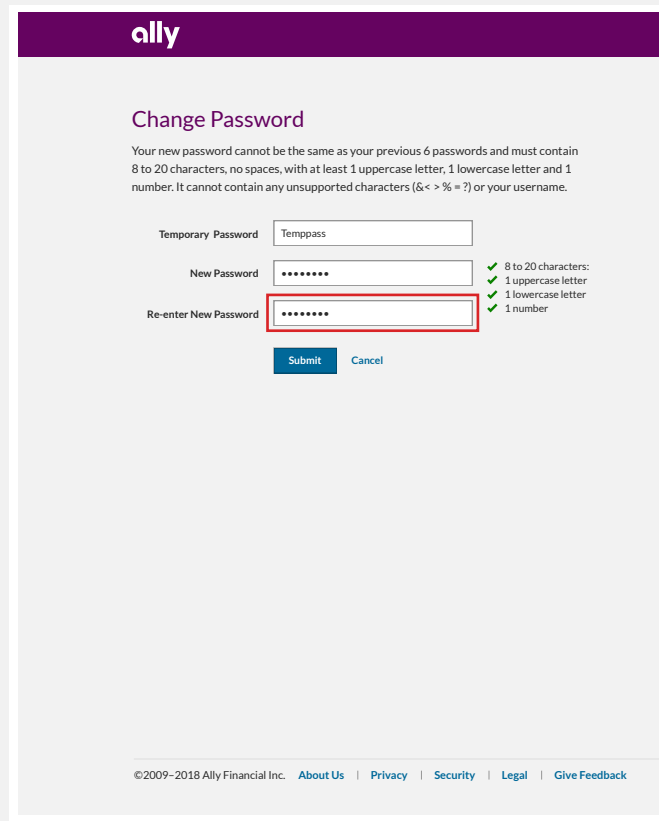
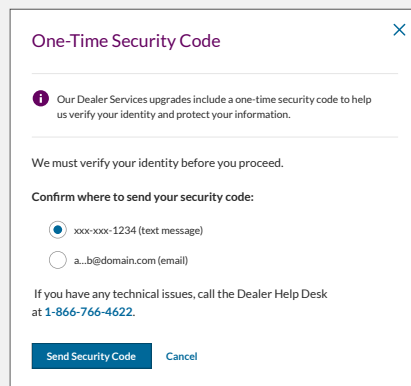
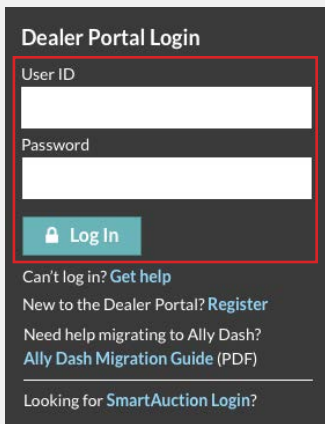
# Ally Dash Migration Guide

Welcome to our enhanced dealer portal, Ally Dash. Its easy-to-use interface lets you manage your own account and allows dealership admin/authorizer users to assist team members with account updates, application access and more.



## To ensure a smooth migration to Ally Dash:

- Make sure your correct email address is associated with your account. We'll send your One-Time Security Code to this address to verify your information.
- Familiarize yourself with the dealer admin/authorizer user(s) at your dealership, so you'll know who to go to for help.
- If you previously used a shared ID, register for independent access to Ally Dash after you migrate to avoid complications.
- If you're an **ACTIVE** dealer portal user, we'll automatically migrate you to Ally Dash with the same tools and access you have now.
- If you're an **INACTIVE** dealer portal user, you must register for access to Ally Dash and create a new username.

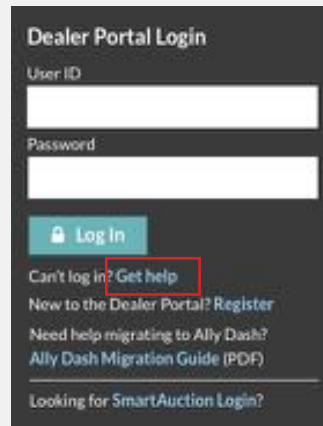


## I'm migrated and remember my password:

- 1 Log in as normal using your current dealer portal ID and password
- 2 You'll receive a One-Time Security Code request via email
- 3 Upon receipt, enter the security code
- 4 Next, when the **Change Password** page displays, you'll be prompted to:
  - a. Enter your current password
  - b. Enter your new password
  - c. Re-enter your new password
- 5 Upon submission, the login page will display. Enter your username and newly created password
- 6 Complete the One-Time Security Code process again to verify your identity
- 7 Your Ally Dash landing page will display

## I'm migrated and don't remember my password:

- 1 Select the **Get help** link under the login button
- 2 When the **Login Help** box appears, select the **Get started** link
- 3 When the **Get Help** page appears, enter your username
- 4 Upon submission, you'll receive a One-Time Security Code
- 5 When prompted, enter the security code
- 6 When the **Create Password** page displays, you'll be prompted to:
  - a. Enter your new password
  - b. Re-enter your new password
- 7 Upon submission, a success message will appear
- 8 Enter your username and newly created password to log in
- 9 Your Ally Dash landing page will display



Dealer Portal Login

User ID

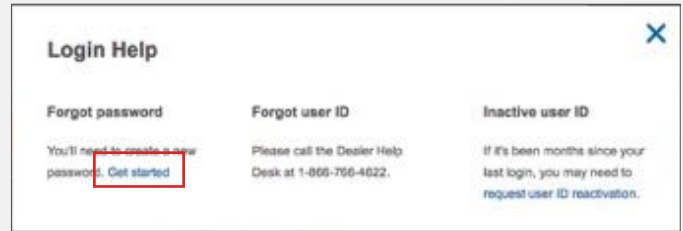
Password

Can't log in? **Get help**

New to the Dealer Portal? Register

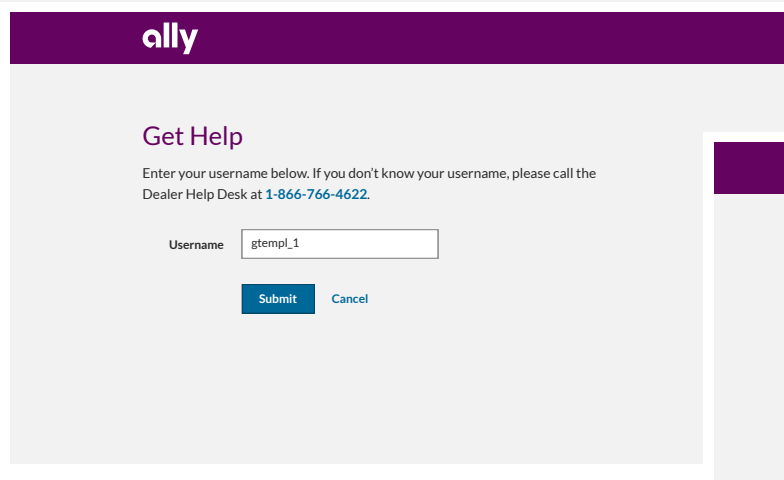
Need help migrating to Ally Dash?  
[Ally Dash Migration Guide \(PDF\)](#)

Looking for SmartAuction Login?



Login Help

<b>Forgot password</b> You'll need to create a new password. <b>Get started</b>	<b>Forgot user ID</b> Please call the Dealer Help Desk at 1-866-766-4622.	<b>Inactive user ID</b> If it's been months since your last login, you may need to request user ID reactivation.
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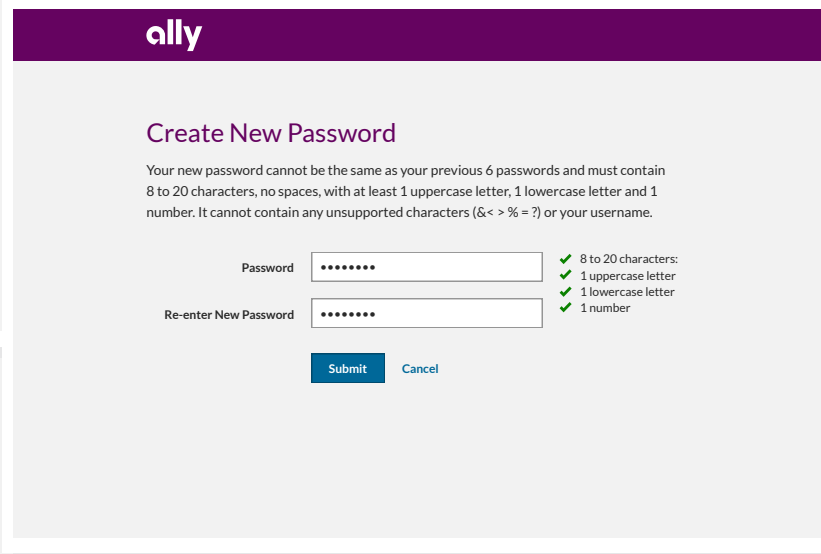


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### Get Help

Enter your username below. If you don't know your username, please call the Dealer Help Desk at 1-866-766-4622.

Username



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### Create New Password

Your new password cannot be the same as your previous 6 passwords and must contain 8 to 20 characters, no spaces, with at least 1 uppercase letter, 1 lowercase letter and 1 number. It cannot contain any unsupported characters (&< > % = ?) or your username.

Password

Re-enter New Password

- ✓ 8 to 20 characters:
- ✓ 1 uppercase letter
- ✓ 1 lowercase letter
- ✓ 1 number

If you're unable to change or create your password, ask the dealer admin/authorizer at your dealership for help.

For quick answers to Ally Dash questions after you log in, enter "FAQ" in the **Search** field. Your results will include helpful tips and information on a wide range of topics. You can also find job aid documents, forms, resources and more with this new feature.

For further assistance, contact the Ally Help Desk at 1-866-766-4622.