



## ■ Meets Your Needs

Match Smart Care and OLM Care to your driving needs. Coverages are offered in a variety of time and mileage combinations ranging from 12 months and 12,000 miles, up to 4 years and 60,000 miles. The deductible is \$0, so there are no out-of-pocket expenses.

Repair paperwork is gone too, because everything is taken care of by your GM dealer. Both products are for in-warranty and out-of-warranty vehicles and can be purchased at any time. If you decide to sell your vehicle, Smart Care or OLM Care can be transferred to the new owner for a small administrative fee.

Whether with Smart Care or OLM Care, specific maintenance needs for your vehicle are covered. Regardless of which term you select, they will give you peace of mind for the long run.

## ■ Questions & Answers

### Q. *What is Smart Care?*

A. Smart Care is a vehicle maintenance contract for leased or purchased cars, light-duty trucks and vans.

### Q. *What does Smart Care cover?*

A. Smart Care provides basic maintenance coverage that includes oil changes (oil and oil filter), chassis lubrications and tire rotations.

### Q. *What is OLM Care?*

A. OLM Care is a vehicle maintenance contract for GM Vehicles (Cadillac, Chevrolet, Pontiac, Buick, GMC and Saturn Vehicles) that are equipped with an Oil Life Monitor (OLM) System.

### Q. *What does OLM Care cover?*

A. OLM Care is a vehicle maintenance contract for leased or purchased cars, light-duty trucks and vans that provides LOF (lube, oil and filter), tire rotation, fluid top off and inspection of critical safety and mechanical components of the vehicle based on GM recommended maintenance / inspection intervals which are triggered by the vehicles OLM system. Refer to the Coverage Grid on the reverse side panel.

### Q. *How much does Smart Care or OLM Care cost?*

A. That depends on the vehicle you're covering and the time and mileage choices made.

### Q. *Are Smart Care and OLM Care transferable?*

A. Yes, both can be transferred to a new owner upon the sale of the vehicle, for a small administrative fee.

### Q. *What if I buy Smart Care or OLM Care and then decide I don't want it?*

A. Both Smart Care and OLM Care have a money-back satisfaction guarantee. Cancel within 60 days (with no maintenance performed) and you get a full refund. After that your refund is prorated (less an administrative fee).

### Q. *What do I ultimately get from Smart Care and OLM Care?*

A. You have the convenience of covered scheduled maintenance services, provided by expert technicians when you need it. You will also have a well-maintained car and peace of mind for the long run.

### Q. *What about additional services that are noted within the Inspection?*

A. Additional services, as a result from Vehicle Inspections under Maintenance I or II or the Supplementary Owner's Manual Requirements, will be at the customer's expense.

## ■ Take The Next Step

Smart Care and OLM Care offers maintenance convenience and security.

### *Remember you can trust Smart Care or OLM Care to:*

- Simplify your vehicle's maintenance
- Protect you from unexpected and inconsistent covered maintenance service expenses
- Ensure covered maintenance services are made by GM trained technicians

Ask your GM dealer about the details of Smart Care and OLM Care. You'll discover the good sense of protecting your purchase with this vehicle maintenance contract.

And, be sure to ask about GM Protection Plan vehicle service contracts that protect your vehicle in the event of mechanical failure. There's one that's right for you.

Then enjoy your vehicle and know that with Smart Care or OLM Care, you have convenience wherever you drive . . . and peace of mind for the life of your vehicle maintenance contract.



## Coverages

Smart Care and OLM Care vehicle maintenance contracts include specific coverage benefits.

- Smart Care provides maintenance for your vehicle in accordance with scheduled time and mileage requirements.
- OLM Care provides scheduled maintenance and inspections according to GM recommended maintenance requirements, at intervals which are triggered by the vehicle's OLM system as noted:

### Coverage Highlights at a Glance

	OLM Care* Maintenance II	OLM Care* Maintenance I	Smart Care
Oil changes (Oil and oil filter)	Blue	Grey	Orange
Rotate tires and check tire inflation pressure and tire wear	Blue	Grey	Orange
Lubricate body components	Blue		Orange
Visually check for any leaks or damage		Grey	Orange
Inspect brake system		Grey	Orange
Check engine coolant and windshield washer fluid levels, adding fluids as needed		Grey	Orange
Inspect suspension and steering components			Orange
Inspect engine cooling system			Orange
Inspect wiper blades			Orange
Inspect restraint system components			Orange
Inspect throttle system			Orange
Inspect engine air cleaner filter			Orange

\*Designed around the OLM System and available only on specific GM Vehicles.



## Smart Care and OLM Care



Maintenance Convenience for Your Vehicle

## GM Protection Plan Smart Care and OLM Care

Whether you buy or lease your car, light-duty truck or van, it's a major purchase and one you'll want to enjoy and protect throughout the ownership period. You can make maintenance easier and may extend the life of your vehicle by keeping it in top condition with Smart Care and OLM Care, the vehicle maintenance contracts endorsed by General Motors.

Both Smart Care and OLM Care provide basic maintenance coverage, oil changes, chassis lubrications and tire rotations. Plus, OLM Care also provides you with fluid top off and the inspection of critical safety and mechanical components of your vehicle (Refer to the Coverage Grid on the panel to the right).



It also means no unexpected financial surprises or out-of-pocket costs for covered maintenance services. And, your vehicle is maintained properly – especially important if you lease it – because maintenance is done by the people who know vehicles the best – the expert technicians at GM dealerships across the United States and Canada.

For additional details, visit our website:  
[www.gmprotectionplan.com](http://www.gmprotectionplan.com)

This brochure provides a summary of coverages. Refer to your Coverage Agreement for contract terms, exclusions, conditions, and the name and address of the maintenance contract provider.

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